

CERTIFICATE OF ELECTRONIC TRANSMISSION

I hereby certify that this correspondence is being filed electronically with the U.S. Patent and Trademark Office on the below date:

Date: January 25, 2008 Name: Matthew T. Ridsdale Signature: /Matthew T. Ridsdale/

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: HAEBERLE ET AL.

Appl. No.: 10/628,978

Conf. No.: 7134

Title: METHOD AND SYSTEM FOR OBTAINING  
SERVICE RELATED INFORMATION  
ABOUT EQUIPMENT LOCATED AT A  
PLURALITY OF SITES

Art Unit: 2166

Filed: JULY 28, 2003

Examiner: Woo, ISAAC M.

Docket No.: 2003P11251US

Mail Stop Issue Fee  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

TRANSMITTAL

Attached is/are:

Transmittal; Response to Notice of Drawing Inconsistency with Specification.  
 Return Receipt Postcard.

Fee calculation:

No additional fee is required.  
 Small Entity.  
 An extension fee in an amount of \$\_\_\_\_\_ for a \_\_\_\_\_-month extension of time under 37 C.F.R. § 1.136(a).  
 A petition or processing fee in an amount of \$\_\_\_\_\_ under 37 C.F.R. § 1.17(\_\_\_\_\_.)  
 An additional filing fee has been calculated as shown below:

	Claims Remaining After Amendment		Highest No. Previously Paid For	Present Extra	Small Entity		Not a Small Entity		
					Rate	Add'l Fee	or	Rate	Add'l Fee
Total		Minus			x \$25=			x \$50=	
Indep.		Minus			x 100=			x \$200=	
First Presentation of Multiple Dep. Claim					+\$180=			+\$360=	
					Total	\$	Total	\$	

Fee payment:

A check in the amount of \$\_\_\_\_\_ is enclosed.  
 Please charge Deposit Account No. 23-1925 in the amount of \$\_\_\_\_\_.  
 Payment by credit card in the amount of \$\_\_\_\_\_ (Form PTO-2038 is attached).  
 The Director is hereby authorized to charge payment of any additional filing fees required under 37 CFR § 1.16 and any patent application processing fees under 37 CFR § 1.17 associated with this paper (including any extension fee required to ensure that this paper is timely filed), or to credit any overpayment, to Deposit Account No. 19-2179.

Respectfully submitted,

January 25, 2008

Date

/Matthew T. Ridsdale/

Matthew T. Ridsdale (Reg. No. 56,832)